

ANNUAL REPORT

Programs, Services and
Supporters for 2019-2020

COVID Courage.

Pictured here: youth in Maryhurst's residential program gather for an outdoor activity

**Saving kids' lives.
Strengthening families.**

FROM OUR PRESIDENT/CEO



This year was Paula's first as CEO after predecessor Judy Lambeth retired in June 2020 after 45 years.

She immediately stepped into the role of leading the agency through the COVID-19 pandemic.

It wasn't how she envisioned beginning her role as Maryhurst CEO, but she's had the opportunity to draw such leadership inspiration every day from special people around our agency.

2020 was a year like no other in the 177-year history of this agency.

As Maryhurst navigated the ongoing crises that impacted on our community – COVID-19, social unrest, and all the consequences of isolation – our staff and those we serve were profoundly affected.

We directed every resource and effort we could to ensuring our community's continued emotional, physical, and mental health. Throughout it all, I saw such incredible acts of kindness and service – acts that have built in me a deep confidence that we will emerge from the pandemic a better, stronger Louisville. And a stronger Maryhurst.

Some 2020 highlights include our first-ever Week of Hope, a new digital fundraiser that we held in lieu of our typical luncheon gathering; our donor community rallied during Week of Hope and in so many other ways, making sure Maryhurst never exhausted our supply of sanitizer, PPE, or meals to keep staff fed.

In addition to Week of Hope, our Renewal program was able to adapt quickly to telehealth, meeting with

clients safely and providing much-needed wellbeing resources for families who may have had difficulties like job loss or illness. Renewal teams also organized food relief and did grocery drop-offs for neighbors in the community.

Finally: generosity from supporters like those listed in the pages that follow allowed us to prepare to launch a brand-new Maryhurst service, a dedicated Aftercare program, which will make sure youth exiting our programs remain in touch and have the skills needed to navigate and flourish in early adulthood.

All in all, partners like you help us to transform the lives of nearly 700 children and families each year. Thank you!

Paula Garner
PRESIDENT AND CEO



We directed every resource we could to ensuring our community's continued emotional, physical, and mental health.

ABOUT MARYHURST

Maryhurst is the longest-operating child welfare nonprofit in the state of Kentucky serving kids and families who are hurting. Together, our continuum of therapeutic services prevents abuse, restores hope, and empowers survivors. In a state with the highest child abuse rate in the country, Maryhurst's work saves kids' lives.

Our mix of counseling, educational resources, transitional & aftercare services, and residential programs help local families facing crisis build resilience, self-worth and wellbeing.

Our Mission

To strengthen and empower children and families in greatest need

Our Vision

Communities free of abuse and filled with hope for every child and family



2020 Board of Directors

The Maryhurst board is composed of passionate, local professionals who care about our mission and operations:

Madeline Abramson	Joi McAtee	Lisa Manning
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Whitney Kirzinger	Colleen Underhill	Dr. Elliott Rosengarten
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PREVENTING ABUSE

Maryhurst's community-based counseling and support program partners with families to strengthen relationships and protect kids' safety.



RESTORING HOPE

For girls whose histories of trauma have left them without a safe home, our campus- and community-based residential programs provide a place of healing and hope.



EMPOWERING SURVIVORS

Our transitional living services create pathways to permanency, stability and ultimately independence. Our aftercare staff work closely with kids and families to ensure they have the support they need.

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Marya Johnson

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Chad Carlton

ASST SECRETARY:
Shantel Crosby

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Dr. Elliott Rosengarten

PANDEMIC MILESTONES

Responding Quickly

When the pandemic reached KY in March, we collaborated closely with local health officials to make sure we were observing all recommended guidance (physical distancing, hand washing, etc.).

Mar-Apr

- Created a special COVID-19 taskforce led by our on-staff nurse manager and operations chief.
- Began performing daily temperature checks and routine health screenings.
- Instituted cloth mask requirement
- Converted outpatient clients to telehealth and many other staff to work-from-home



Families served by our Renewal service had difficulty sourcing food and other items in the early part of the pandemic, so we set up a resource drop-off program.

Limiting Outbreaks

When the virus reached Maryhurst, we brought in every resource we could to limit the spread, protect staff & client safety, and improve our isolation and recovery protocols.

May-Jun

- Established isolation strategy for positive residential clients together with Norton Healthcare and the Louisville Public Health Dept.
- Secured additional PPE from donors, vendors, and other sources
- Drafted and distributed 'Healthy at Work' plan containing all up-to-date operational precautions



When kiddos in residential were limited to being in their cottage, staff began leading creative at-home activities like a "Chopped" cooking competition.

Adjusting to the New Normal

After an initial round of cases at Maryhurst in the spring, our continued diligence, cleanliness practices, reporting, and other precautions helped limit the number of staff and kids affected.

Jul-Oct*

- Formalized travel and return-to-work policies
- Conducted COVID response staff feedback survey and adjusted operational approach based on feedback
- Held first-ever virtual annual fundraiser to secure financial support for our pandemic response



Life goes on! This kiddo living on one of our residential campuses shows off a pumpkin she decorated during our Fall Festival.

Finding a Way to Celebrate

Holiday traditions are an incredibly important part of Maryhurst culture, and the teams came together to find a way to make the holidays special - even despite all the limitations.

Nov-Dec*

- Organized remote drop-offs for our Holiday Gift Drive - 2020 was our biggest ever, serving ~300 kiddos from residential and outpatient programs.
- Carried out COVID-safe holiday celebrations such as Zoom calls and cottage parties
- Began preparing for 1st round of vaccinations, available in Jan 2021



We love seeing the kiddos opening their gifts on Christmas morning!

OUR IMPACT: BY THE NUMBERS

Each of these children and families has a story.

In 2020, we shared in the stories of more than 700 kids & families. We cried, laughed, and shared meals together.



125

Children served through campus-based residential treatment



41

Children served through community-based residential treatment



66

Children served through psychiatric residential treatment facilities



516

Children and families served through counseling services



748

Total kids and families served in 2020

We're proud of these outcomes!



1350

number of COVID tests performed to keep our staff and youth in our programs safe, in addition to other pandemic-related precautions.

Our staff has worked incredibly hard to ensure we're able to continue our mission. Teams have put in long hours, adapted their normal practices, and taken on new roles in their efforts to help the children and families in our programs.

78%

of all long-term treatment goals, on average, were complete by the time youth exited Maryhurst's care.

The children who are discharged from a Maryhurst program move on having completed their long-term treatment goals as defined by clinical supervisors. 76% of Residential clients were discharged to a less restrictive setting.

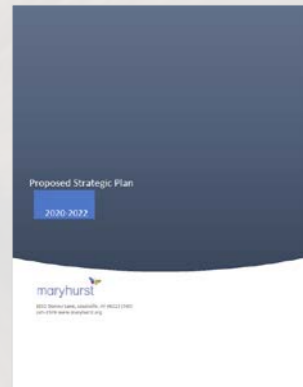
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number of: (a) brand new programs fundraised for [Aftercare], and (b) new office locations secured and planned for!

We're so excited to be opening the doors to a Renewal counseling office in the Shively neighborhood co-located with Associates in Pediatric Therapy. Likewise, our Aftercare program is allowing us to continue helping youth after they exit our immediate care, helping ease the transition to adulthood.

3-YEAR PLAN

Defining our vision and impact...



In 2020, Maryhurst debuted our Strategic Plan, a document that describes how we want to fulfill our mission over the next several years. The plan is composed of five separate but interrelated priority "initiatives," each of which are listed below.

Ultimately, the plan lays out our goals & the steps needed to achieve them. It was created by considering internal staff feedback via listening sessions, as well as by evaluating external sources (e.g. upcoming legislation that could impact our operations).

1. Trauma Informed Care *Prioritizing Our Resilience*

Activities rooted in evaluating our current trauma informed care treatment approach, making sure we remain a leader in evidence-based practices and resilient community-focused work.

2. COMMUNITY SERVICES *Ensuring Our Families' Wellbeing*

A plan to grow Maryhurst's services and identity related to intensive outpatient services, especially leveraging them as an alternative to residential placements and hospitalizations.

3. YOUTH PERMANENCY *Securing Our Kids' Future*

A series of initiatives meant to increase Maryhurst's ability to ensure successful transitions for children with complex needs who have been successful in residential treatment settings to loving, nurturing homes or independent living programs.

4. STAFF DEVELOPMENT *Valuing Our Teams' Work*

A strategic approach to management that will help us recruit, develop, and retain a team that embodies our core values and works effectively together toward our shared goals.

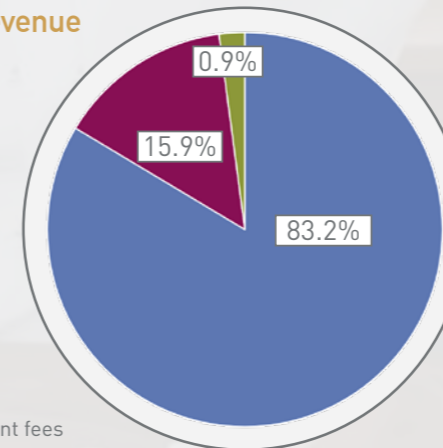
5. DIVERSITY, EQUITY, AND INCLUSION *Opening Our Culture*

The work we need to do so that we can achieve a Maryhurst organization that is transparent, inclusive, trust-based, and reflective of our communities: one that empowers all staff and clients to feel safe, heard, and valued.

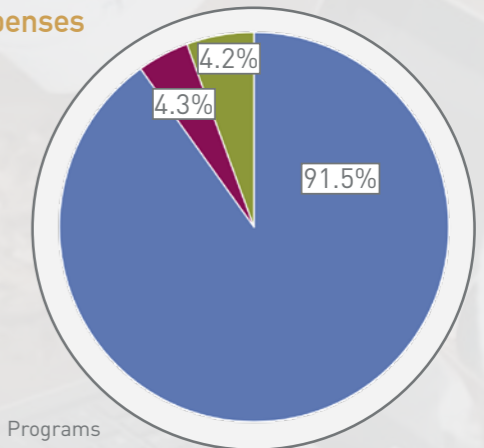
FINANCE

Revenue and expenses by type

Revenue



Expenses



Client fees

Contribution and grants

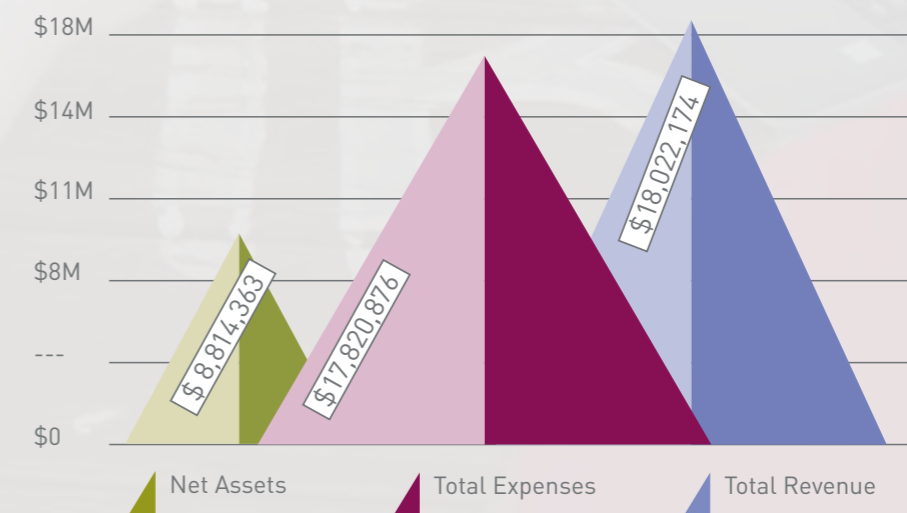
Other

Programs

General and Administration

Fundraising

Revenue and expense totals



Powered by you.

Maryhurst's programs and impact would not be possible without the generous support of our funders, from individuals to corporate partners to philanthropic foundations and more.

+ OUR DONORS

We'd like to extend our full gratitude to everyone who gave of their time, talent or treasure to help kids & families in Kentucky

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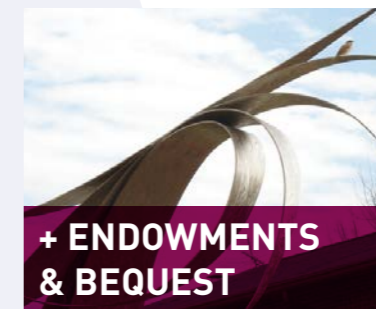
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